



## ADSL Broadband Application Form

### Description of Service

Highlands Internet Pty Ltd ("HiNet") will provide the ADSL Internet Service to ADSL-Capable and available Customers Premises. HiNet may interrupt the Access for any Scheduled or Emergency Maintenance of as otherwise set forth in the Internet Service Agreement. The Customer is purchasing the 'ADSL Service' which is access to the ADSL Network at up to the nominated speed by means of appropriate Service Equipment.

This ADSL Broadband Service Application is submitted pursuant to the Terms and Conditions outlined in the HiNet Acceptable Usage Policy ("AUP", <http://www.hinet.net.au/service/aup.html>), which together with this Application Form, sets out the Terms and Conditions for the provision of the HiNet ADSL Service to the Customer.

<b>STEP 1</b> Choose a contract period	<input type="checkbox"/> 1-month contract		<input type="checkbox"/> 12-month contract		
<b>STEP 2</b> Choose modem options	<input type="checkbox"/> \$0 - I will supply and configure my own approved ADSL modem <input type="checkbox"/> \$33 - HiNet will configure an approved ADSL modem that I supply <input type="checkbox"/> \$110 - HiNet will supply and configure an approved ADSL modem		FREE Configured ADSL Modem		
<b>STEP 3</b> Choose a connection	<input type="checkbox"/> \$110 - I require a new connection <input type="checkbox"/> \$66 - I am transferring a current, working ADSL service from another provider to HiNet				
<b>STEP 4</b> Choose ADSL package	<input type="checkbox"/> 256/64 EXCESS <b>\$29.95</b> per month 200MB data included. 15c/MB excess data.	<input type="checkbox"/> 256/64 FLAT <b>\$49</b> per month 10GB data included. Excess data shaped.	<input type="checkbox"/> 512/128 FLAT <b>\$69</b> per month 10GB data included. Excess data shaped.	<input type="checkbox"/> 1500/256 FLAT <b>\$99</b> per month 10GB data included. Excess data shaped.	<input type="checkbox"/> 1500/256 EXCESS <b>\$110</b> per month 20GB data included. 15c/MB excess data.
<b>STEP 5</b> Choose LINE FILTERS	<input type="checkbox"/> \$15 each - I would like HiNet to supply _____ additional filters. You will need one line filter per device that is attached to the ADSL-enabled phone line (excluding the actual ADSL modem)				

- The different Plan speeds are an upper limitation only. Connection at this speed is not guaranteed and averages cannot be given.
- ADSL Broadband requires a 'clean' phone line. Things that can be incompatible with ADSL include "Commander" systems, PABX, back-to-base alarm systems, Vita-Call health monitoring. If you have ANY device or service (including those listed) that uses your telephone line apart from up to 3 regular telephone handsets or faxes, you MUST contact HiNet to have your specific requirements assessed.
- Flat-rate plans MAY be paid for by cash/cheque by paying 6 months in advance. All other ADSL services MUST be paid for by Credit Card.
- Excess plans have a default excess usage warning at approximately \$50 and a suspension at approximately \$100.
- Notice of termination of the service MUST be provided in writing (via fax or post) by either party.

### Company Information (complete only if applicable)

<b>Company Name</b>	
<b>Company Representative Name</b> (I accept personal liability for this company account)	

### Billing Information (always complete)

Billing Full Name	Highlands Internet Account Name (username)	Phone Number (You want broadband on)	Site Address	Automotive Licence Number

NAME ON CREDIT CARD: \_\_\_\_\_

CREDIT CARD NUMBER: \_\_\_\_\_ Expiry Date(MM/YY): \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

HIGHLANDS INTERNET'S AUTHORITY TO DEDUCT FROM THIS CREDIT CARD EXPIRES WITH THE CREDIT CARD AS PER THE EXPIRY DATE ABOVE

BY SIGNING THIS FORM I SHOW THAT I HAVE READ, I UNDERSTAND AND I AGREE TO THE ABOVE TERMS AND CONDITIONS.

SIGNED FOR AND ON BEHALF OF CUSTOMER:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_