



Highlands Internet Pty Ltd

A.B.N. 79 071 965 887
39 Regent Street
P.O.Box 789,
Mittagong NSW 2575
Ph: (02) 4872 2094
Fax: (02) 4872 2943

Discontinuation of Internet Service

I, _____ (my **name**)
would like to close my Highlands Internet master account:
_____ (**username**)

and the following additional sub-accounts (optional):

_____ (**username**) _____ (**username**)
_____ (**username**) _____ (**username**)
_____ (**username**) _____ (**username**)

If my master account has sub-accounts not listed here I would like them to be:

left open closed as well*

Please close the above account(s) as at:

The conclusion of their current billing cycle(s)*

The following date _____

ensure that no further deductions are made from any credit cards related to these account(s) after this date.

I would like HiNet to contact me via telephone/email on _____
to confirm receipt of this closure notice, and I understand that until you contact me
my account is still open and being charged.

Thank you for the service you've provided to date.

_____ (signed)

_____ (dated)

*Default - if you don't select any options, we'll do this.

If you don't mind telling us, we'd like to know why you're closing your account
(you don't have to say anything here if you don't want to :)
